

## **PC Disaster and Recovery**



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Kate J. Chase

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Has Disaster Struck?

If you're reading this, Something Very Bad may have already happened to your PC. Or maybe you're wisely looking ahead to any of several what—if scenarios. Either way, PC Disaster and Recovery is the book you nee recover from today's disaster and not lose sleep over the ones that lie around the corner. No matter how dire the situation, expert, step—by—step instructions will keep you cool and focused and get you back on your feet. Coverage includes:

- \* Understanding how hardware, OS, and applications work together
- \* Limiting your risks
- \* Assembling a PC recovery resource kit
- \* Drafting a disaster recovery plan
- \* Detecting, analyzing, and diagnosing problems
- \* Restarting a problem PC
- \* Fixing upgrading problems
- \* Stabilizing your operating system
- \* Understanding and troubleshooting hardware failures
- \* Avoiding power and overheating problems
- \* Diagnosing, monitoring, and troubleshooting performance problems
- \* Recovering lost and damaged files and applications
- \* Recovering from small-network disasters
- \* Finding help online
- \* Knowing when and how to start from scratch
- \* Resurrecting a dead hard drive
- \* Knowing when to call professionals





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About the Author

**Kate Chase** is the author, editor, or contributor over a dozen PC reference books from operating systems to hardware to applications with a focus on helping users understand how all the parts work together and how to troubleshoot them. Kate currently consults as an online support professional and technical community manager. She has run major help centers focused on PC hardware and OS for commercial online services such as AOL, MSN, and ZDNet.

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